

USER AND MAINTENANCE MANUAL

Stretch ceilings are received from the factory in sealed 5 layer cardboard cartons. Please handle cartons with care. Ceilings can only be installed indoors, in clean and free of dust rooms. Stretch ceiling warranty applies for indoor use only. The surface where the profiles will be fixed must be smooth, flat and finished prior to installation of the profiles. The stretched ceiling should only be installed if the wet work is completed and dry, the space is enclosed weather tight and dust free, all painting and wall covering is completed and dry, the work of other trades is completed included electrical work, sprinkler systems, HVAC, etc. If ceiling cartons are subject to cold, it is most important that they rest for 24 hours in warm environment before opening. Do not throw the box, it can break the ceiling. The stretch ceilings are custom made and it is imperative that only authorized Vecta Design installers perform installation and dismantling of Vecta ceilings in according with their training. We recommend that you wear at each processing step clean soft gloves to prevent grease or scratches from fingernails. Such damages are difficult or impossible to fix. Storing Vecta Design stretch ceilings: Protect them from direct sunlight and store in a dry place at room temperature between +18 and +22 degrees Celsius. Otherwise, cracks or rides may appear while opening the ceiling.



- Keep sharp objects away from stretch ceilings, handle ceilings with care.

- The warranty does not apply to the Vecta ceilings which have become unusable in the case of misuse and external influences, such as: the effects of high temperature and use in lamps bulbs exceeding 60 watts (for general lighting) and more than 35W (for halogen lamps); all mechanical damages; influence from chemically aggressive products (varnishes, paints, solvents, adhesives, etc); operation of the ceiling in an unheated room (temperature less than 0 degrees Celsius), leakage. In this cases Customer loses the right to the warranty service and the right to make complaint.

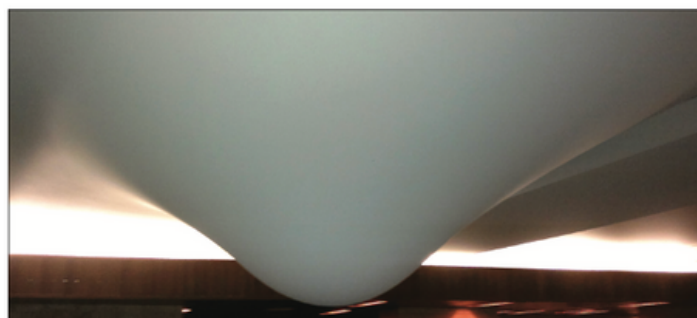


- Directional embedded spotlights are generally compatible with Vecta ceilings, when the diffused heat is greater than 50v C, it is obligatory to place an insulating ring between the rose of the spot and Vecta ceiling. Spots that transmit more than 60v C to the metallic rose are not compatible with Vecta Design stretch ceilings, even equipped with insulating rings. Lighting bulbs can be reached by hand without taking down the ceiling.

- Mechanical ventilation must be adjusted to ensure that air inlet and air extraction is balanced.

- Warranty does not apply to the change of color in case of nicotine exposure

- In normal use, a Vecta ceiling does not need to be cleaned. If the ceiling were to be stained, it can be cleaned with special stretch ceiling cleaner and a soft microfiber cloth.



- Stretch ceiling is impermeable and helps prevent or minimise water damage. In case of water damage from above, do not remove the water, call licensed stretch ceilings installer.

- For addition of new lighting or technical equipment's, call licensed stretch ceiling installer

- Do not open the stretch ceiling yourself

- All stretch ceiling modifications must be done by licensed installer.

- For all other maintenance questions please contact Vecta Design representative for consultation by phone +372-44-23-023 or by e-mail: info@vectadesign.com

In the event of any breach of the Vecta Design warranty the customer is bound to notify Vecta Design within 14 days from the date of the discovery of manufacturers or installers breach (whether by reason of defective materials, production faults or otherwise) the manufacturers liability shall be limited to replacement of the products in reasonable time.

In case of not following above mentioned stretch ceilings recommendations of exploitation or maintenance manual, complaints will not be compensated.